

WBTT Safety Guidelines During COVID-19

We are looking forward to welcoming you back safely to WBTT's performances. To ensure the safety of patrons, cast, and crew we have invested in safety enhancements and implemented many safety procedures.

Precautions and Procedures

Westcoast Black Theatre Troupe follows CDC guidelines.

We have several certified COVID-19 safety officers to inform our policies that are designed to protect our patrons, cast and crew and to minimize the chances of spreading the virus.

We have daily health checks and test our performers, musicians, crew members and staff regularly for the coronavirus. If anyone tests positive or comes into contact with someone who has tested positive, we instigate contact tracing and ensure that those individuals observe the current CDC-recommended quarantine period. If anyone feels unwell, they are asked not to come to our campus.

We employ a cleaning company to thoroughly sanitize and disinfect all surface areas daily, including seats and other areas patrons may touch.

Our HVAC systems are regularly maintained, and we have installed UV air scrubbers/purifiers throughout these systems in both of our facilities.

We require all patrons, performers and staff to wear face masks at all times within the performance venue, and to observe social distancing.

Ticketing, Arrival and Playbill Information

Ticket sales will be cut off two hours prior to all performances. Walk-up tickets will not be available.

Upon arrival, all patrons will have their temperatures checked with a non-contact thermometer. Anyone with a temperature of 100.4 or higher will not be permitted to enter the venue.

There is one point of entry into the performance space, which is wheelchair-accessible, and two handicapped parking spaces next to the entry.

WBTT is instituting ticketless entry to prevent unnecessary physical contact. Please be prepared to give the name your order was purchased under to the box office staff at the check-in point and supply a valid form of ID upon request.

There will be no physical playbills. Our season playbill is available electronically on our website and sent via email to ticket holders. Information will also be displayed on large screens at the venue.

No concessions will be available for purchase and food and drink are not allowed inside the seating area.

Please Note

WBTT reserves the right to require a patron to leave if they do not abide by the mask rule and other safety rules noted above. If you are asked to leave, we will process a refund of your ticket purchase the next business day.

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Seating and Safety Rules During Outdoor Performances

Outdoor performances will be approximately 90 minutes or shorter, performed without an intermission.

Seating capacity of the outdoor stage is 84 seats. Seats are arranged in groups of one or two and socially distanced for patron and staff safety. The stage area is 10 feet from the front row of seats.

WBTT staff will begin seating patrons 30 minutes prior to showtime.

Patrons are asked to refrain from congregating in public areas and to remain seated prior to and during the performance.

Everyone must maintain a 6-foot distance from anyone not in their party at all times.

Seats may not be moved outside of the circle you found them in.

While we encourage patron dancing during our outdoor concerts, we ask that this be kept inside your circle as well.

Hand sanitizer will be available at the entrance and other doorways.

Restrooms are located in our Education & Outreach Building adjacent to our outdoor stage and can be accessed by the sidewalk and courtyard.

Weather Cancellations

In the event that WBTT cancels a performance due to imminent bad weather earlier in the day, the cancellation will be posted on our website and we will contact ticket-holders by email to facilitate a ticket exchange or refund.

If a performance is cancelled close to performance time or shortened due to weather, patrons may either exchange their ticket for another performance or receive a refund. While rain can come and go very quickly in our area, WBTT will make every attempt to present each performance even if rain is in the forecast.

Please dress seasonably for the outdoor performances. No outside heaters will be available during our shows.

Thank you for abiding by these rules for everyone's safety!

– The Westcoast Black Theatre Troupe Box Office

Revised 02/02/2021

www.westcoastblacktheatre.org

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